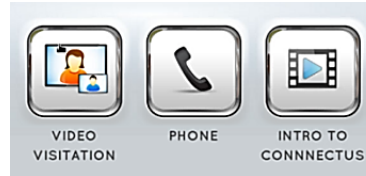


Video Visitation Instructions

1. Tap the **Video Visitation** icon to see the list of today's visits.

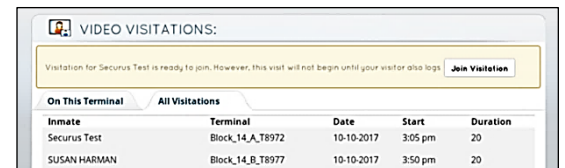


2. The screen will list upcoming visits for the day on two tabs:
 - a. **On This Terminal** shows visits only on this terminal
 - b. **All Visitations** shows all visits in your housing unit.

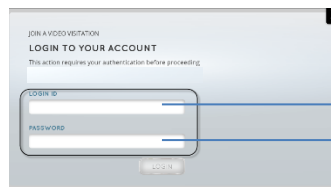
VIDEO VISITATIONS:

On This Terminal		All Visitations		
Inmate	Terminal	Date	Start	Duration
Securus Test	Block_14_A_T8972	10-10-2017	3:05 pm	20
SUSAN HARMAN	Block_14_B_T8977	10-10-2017	3:50 pm	20
SARA PERRY	Block_14_A_T8972	10-10-2017	4:15 pm	20
CONNIE WILSON	Block_14_A_T8972	10-10-2017	4:55 pm	20

3. Three **minutes** before your visit, tap the **Video Visitation** icon. The **Join Visit** button appears two minutes before the visit is scheduled to start. Tap the **Join Visit** button to log in for your visit. Then **wait**. Do not tap the Join Visit button again. Just **wait**. It could take a few minutes.



4. Tap the **ID** field and enter your **Inmate Account Number** using the on-screen keyboard. **PRESS ACCEPT**. On the next screen, you will need to enter your PIN number – your account number plus the PIN

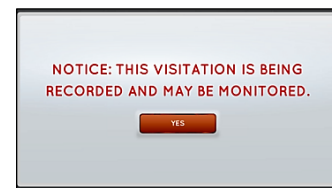


Inmate ID

Inmate ID + PIN



5. Tap **YES** to acknowledge that you understand that this visit will be recorded and monitored.



6. When this screen appears, **wait** for the visitor to login.
 - a. If you are logged in, the system is working. Don't quit and login again. Don't tap Join Visit again.
 - b. If the visitor never logs in, this is all you will see.
 - c. After the visitor logs in, it may take a minute to show up on your screen. Don't worry if it doesn't start right away. If you see yourself and the lights are on, just **wait** for the visitor.

